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# CERTIFICATE
## OF COMPLETION

THIS CERTIFICATE IS PROUDLY PRESENTED TO

**Syed Hassan Raza**

*in recognition of their hard work and dedication in completing*

*Mastering Poppi AI: Your New Agentic CX Co-Pilot*

Date of Completion and Issuance:

3 October 2026

Senior L&D Operations Manager and Project Manager

**Louise Gonzales**

Co-Founder

**Arman Taheri**